N-4070

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Fourth Year B. Sc. (Nursing) Examination

September – 2021

Management of Nursing Service & Education

Time : **3** Hours]   [Total Marks : **75**

Instruction :

Section-I

1. Short Answer Questions: (Any Eight)   **1x8=8**

a. Delegation

b. Cost analysis

c. Adult Learning

d. Therapeutic Communication

e. HumanRelation

f. Tort

g. Bench Mark

h. Hospital

i. Quality Control

j. Counseling

2. Write short notes on following (any four)   **4x5=20**

a. What is planning? Write objective of planning in management process.

b. Illustrate functions of Hospital.

c. What is State Nursing Council and write its function?

d. How controlling will be helpful for quality management? Explain it.

e. Write about recruitment process.

f. Explain collective bargaining.

3. Long essay (any one)   **1x10=10**

1. What is POSDCORB ? Write in detail about Henry fayol's principles of management.

2. Explain staff development process.

Section-II

1. Short Answer Questions: (Any Seven)   1x7= 7

  a. Group Dynamic

  b. Motivation

  c. Promotion

  d. Quality assurance

  e. Patient assignment system

  f. Discipline

  g. Public Relation

  h PERT Chart

  i. Performance Appraisal

2. Write short notes on following (any four)   4x5=20

  a. Explain Job description of Staff Nurse

  b. Explain Consumer Protection Act.

  c. Discuss quality of supervisor.

  d. Explain methods of inventory control.

  e. Describe phases of disaster management.

  f. Write principles of clinical rotation plan.

3. Long Essay (any one)   1x10=10

  1. What is budgeting? Describe principles and types of budgeting.

  2. What is Nursing Audit? Describe types and purpose of nursing audit.